



HEALTH, SOCIAL CARE AND WELLBEING SCRUTINY COMMITTEE – 23RD JUNE 2015

SUBJECT: ANNUAL DIRECTOR'S REPORT ON THE EFFECTIVENESS OF SOCIAL CARE SERVICES 2014-15

REPORT BY: CORPORATE DIRECTOR SOCIAL SERVICES

1. PURPOSE OF REPORT

- 1.1 To inform the Health, Social Care and Wellbeing Scrutiny Committee (HSCWB) of the key messages that has been identified in the preparation of the sixth Annual Director's Report on the Effectiveness of Social Care Services.
- 1.2 To seek the views of the committee on the report prior to presentation to Council on 21st July 2015.

2. SUMMARY

- 2.1 In June 2009, the Welsh Assembly Government issued Statutory Guidance on the Role and Accountabilities of the Director of Social Services. The Guidance sets out a requirement for Directors of Social Services to report annually to the Council on the performance of Social Services functions, and plans for further improvement. The process of compiling the report has been undertaken in accordance with the Annual Council Reporting Framework. This framework has been devised by the Social Services Improvement Agency, in conjunction with the Welsh Government, and provides a structure for the compilation of the Annual Report.

3. LINKS TO STRATEGY

- 3.1 Statutory Guidance on the Role and Accountabilities of the Director of Social Services (Welsh Government, June 2009).
- 3.2 Annual Council Reporting Framework (Social Services Improvement Agency, 2009).
- 3.3 Local Authority Social Services Inspection, Evaluation and Review Framework (Care and Social Services Inspectorate, April 2009).
- 3.4 Wales Programme for Improvement (Wales Audit Office, 2002).

4. THE REPORT

- 4.1 This will be the sixth Annual Director's Report for Caerphilly County Borough Council. The aim of the report is to provide a summary outlining the effectiveness of how Caerphilly County Borough Council delivers Social Services to its citizens. The Report provides details on the Directorates performance for 2014-15 and the priority areas for development in 2015-16.

- 4.2 In 2014-15 the Directorate set itself a number of specific divisional priorities. The progress achieved in relation to these priorities is shown throughout the document.
- 4.3 The Directorate has also identified a number of priority areas for development in 2015-16. These are also shown throughout the document and have informed the Directorates Annual Service Plan for 2015-16.
- 4.4 In terms of this years annual report CSSIW have specified five specific areas that they expect to see covered in the report. These are:
- Preventative and early intervention services (for both children and adults)
 - Progress with plans for the integration of health and social care services for older people with complex needs.
 - Looked after children: in particular the quality and effectiveness of strategies to support looked after children and success in securing 'permanency' for children.
 - Progress in responding to the requirements of the Social Services and Wellbeing (Wales) Act.
 - Summary of budget for 2015-16 and any proposed reductions or realignment of service provision.
- 4.5 Following presentation to Council on 21st July 2015, the Annual Director's Report will be made available to members of the public, partner agencies and stakeholders by the statutory deadline of 1st September 2015.

5. EQUALITIES IMPLICATIONS

- 5.1 This report is for information purposes and therefore the Council's Equality Impact Assessment process does not need to be applied.

6. FINANCIAL IMPLICATIONS

- 6.1 The 2015-16 priority areas for development set out within the Annual Director's Report are aligned with the Social Services Medium Term Financial Plan (MTFP).

7. PERSONNEL IMPLICATIONS

- 7.1 The 2015-16 priority areas for development highlighted within the report are aligned with the MTFP. Workforce management issues identified within the MTFP will be managed as part of this process.

8. CONSULTATIONS

- 8.1 In order to produce the Annual Director's Report a wide range of information sources are taken into account. For 2014-15 the Social Services Self Evaluation document was a major contributor. Information captured as part of the self evaluation process includes feedback from our customers and regulators/inspectors. This feedback has been incorporated into the Annual Directors Report where relevant.

9. RECOMMENDATIONS

- 9.1 The HSCWB Scrutiny Committee are requested to note the contents of the Annual Director's Report on the Effectiveness of Social Care Services 2014-2015 and offer its view(s) prior to submission to Council on 21st July 2015 for their adoption.

10. REASONS FOR THE RECOMMENDATIONS

- 10.1 To ensure that the HSCWB Scrutiny Committee is fully informed on issues pertaining to the Annual Director's Report on the Effectiveness of Social Care Services 2014-15.
- 10.2 Statutory guidance requires the Corporate Director Social Services to present the Annual Report to Council for their adoption.

11. STATUTORY POWER

- 11.1 Statutory Guidance on the Role and Accountabilities of the Director of Social Services (Welsh Government, June 2009).

Author: Dave Street, Corporate Director Social Services
Consultees: Social Services Senior Management Team
Councillor Robin Woodyatt, Cabinet Member Social Services
Corporate Management Team

Appendices:

Appendix 1: DRAFT Annual Director's Report on the Effectiveness of Social Care Services 2014-15.